

IBPA Internet Bill Processing Australia

We offer internet and telephone services to both Residential and Business customers throughout Australia. We are an Australian company, operating in Brisbane, Australia.

No Paper Billing

IBPA sends all your notifications and bills by email. Saving time and trees.

Automatic Payments

You can request us to deduct your invoice automatically from your nominated credit card or bank account.

Email Alerts

Worried about large internet or telephone bills? We will notify you by email when your internet is running low, getting near the limit or when you reach your preset call charges limit.

Other Services

- Hourly Dialup
- Unlimited Dialup
- ADSL Broadband
- Landline Telephones
- Virus protection
- Domain Registration and Hosting
- Community Website Hosting

IBPA

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www.bigbutton.com.au

IBPA

Internet Bill Processing Australia

Prepaid Wireless Broadband

Traffic	Expiry Term	Price
500 MB	30 days	\$ 19.00
3 GB	90 days	\$ 55.00
10 GB	180 days	\$ 99.00
15 GB	365 days	\$139.00



- Simple to Setup
- No Excess Charges!
- Internet for mobile users
- Save on dialup calls
- Local customer support
- 5 free email addresses

*Excludes Start up fee.

Prepaid Wireless Broadband

Customer Details

Company Name *(if applicable)*: _____ ABN / ACN: _____
 Mr / Mrs / Ms / Other: ____ Surname: _____ First Name: _____
 Address: _____
 Suburb: _____ State: _____ Post Code: _____
 Phone Number: (____) _____ Mobile Number: _____
 Fax: (____) _____ Contact Email Address: _____
 How did you find out about us? _____
 Authorised Contacts: _____
Only authorised contacts will be able to contact us for account issues and technical support.

Account Details

Email Name: _____ *(5 to 20 characters, all lower case and no spaces)*
 Password: _____ *(5 to 10 characters, all lower case and no spaces)*

Purchase a Wireless Modem (Hauwei E160e) for only



Start up Fee:

With IBPA Modem (above): **\$25.00** *including 1 GB Traffic to be used within 30 days*
 Bring Your Own Modem: **\$30.00** *including 300 MB Traffic to be used within 15 days*

Automatic Top Up (Optional)	Additional Traffic	Expiry Term	Price
IBPA can automatically top up your account before you run out of Traffic or the Traffic expires.	<input type="checkbox"/> 500 MB	30 days	\$ 19.00
	<input type="checkbox"/> 3 GB	90 days	\$ 55.00
<input type="checkbox"/> Yes! Top up using my Credit Card	<input type="checkbox"/> 10 GB	180 days	\$ 99.00
<input type="checkbox"/> Yes! Top up using my Bank Account	<input type="checkbox"/> 15 GB	365 days	\$139.00
Select your Automatic Top up amount to the right.	<input type="checkbox"/> NOD32 Antivirus Software		\$60.75 for 2 years

• Traffic includes uploads and downloads. • IBPA recognises 1000 MB as equal to 1 GB. • Prepaid Traffic is valid until midnight of the last day of the Expiry Term. • Purchasing additional Traffic before the end of the current Traffic term will carry over the remaining Traffic to the new Expiry Term. • Service will be suspended when Traffic is used or expires. • SIM will be deactivated if service is suspended for over 30 days. Deactivated SIMs cannot be reused. • Services that exceed 8 GB of traffic within a calendar month will be suspended, until the first day of the next calendar month.

We can send your new modem by ExpressPost for \$10.00 or you can collect it from our office in Murarrie.
 I would like my modem sent out by Express Post for \$10.00.

Customer Agreement

The Subscriber named above, hereby applies to become a subscriber to the IBPA system in accordance with the Subscriber Agreement and agrees it forms part of this application. The Subscriber Agreement is available at <http://www.bigbutton.net.au/subagree.pdf>. The Subscriber agrees to be bound by the Subscriber Agreement and to ensure all persons having access to the IBPA system using the Username issued to the Subscriber shall also be bound by the Subscriber Agreement.

I understand that the Wireless Broadband service is subject to network coverage and signal strength.
 I confirm I have read, understood and agree to the Company Policy as outlined within this application.

Signature: ✕ _____ Date of Authorisation: / /
 Print Name: _____ Date of birth: / /

Residential Prepaid Wireless Broadband Accounts

These conditions apply in addition to the General Policies (available at www.bigbutton.com.au/policy/policy.pdf).

Internet Access

- a. The minimum Top Up Traffic is 500 MB valid for 30 days.
- b. Traffic usage is calculated in megabytes (MB) 1000 megabytes = 1 gigabyte (GB) and includes uploaded and downloaded data. Services that exceed 8 GB of traffic during a calendar month will be suspended, until the first day of the next calendar month.
- c. Prepaid Traffic is valid until midnight of the last day of the Expiry Term.
- d. Purchasing additional Traffic before the end of the current Traffic's Expiry Term will carry over the remaining Traffic to the new Expiry Term.
- e. Dynamic IP allocation is standard.
- f. Accounts detected causing excessive flows indicative of virus, spyware or spam activity are subject to disconnection and suspension. The account will remain suspended until the problem is amended to Acenet's satisfaction.
- g. Not suitable for Mail/Web servers or VPN use. Not suitable for use in a static location.

Application, Installation and Cancellations

- a. Applications will not be processed until first payment or payment authorisation (for automatic Credit Card and Direct Debit transactions) is received.
- b. Accepted applications will be processed within two (2) business days and Acenet will endeavour to provision the Wireless Broadband service within five (5) business days but cannot guarantee availability or a date of commencement.
- c. Initial Start-up fee includes nominated Traffic and Expiry Term. Additional Prepaid Traffic is not required for signup.
- d. No refunds are provided for Wireless Modems or Prepaid Traffic.
- e. Service will be suspended when Traffic is used or expires.
- f. SIM will be deactivated if service is suspended for over 30 days. Deactivated SIMs cannot be reused.
- g. Computer equipment utilising the service must meet minimum requirements. Users are permitted to use a modem of their choice but accept that only limited support is provided for the configuration and troubleshooting.