

Bigbutton

Big Button Internet - ADSL Broadband Application

Customer Details

Company Name *(if applicable)*: _____ ABN / ACN: _____

Mr / Mrs / Ms / Other: ____ Surname: _____ First Name: _____

Address: _____

Suburb: _____ State: _____ Post Code: _____

Phone Number: (____) _____ Mobile Number: _____

Fax: (____) _____ Contact Email Address: _____

How did you find out about us? _____

Authorised Contacts: _____

Only authorised contacts will be able to contact Big Button for account issues and technical support.

Account Details

These details are required. Your application cannot be processed without this information.

Address: _____

Suburb: _____ State: _____ Post Code: _____

Service number: _____ *(ADSL service will be installed on this number)*

Username: _____ *(6 to 15 characters, all lower case and no spaces)*

Password: _____ *(6 to 15 characters, all lower case and no spaces)*

Email Name: this will be your user name followed by @bigbutton.com.au,

(Example: fredbloggs@bigbutton.com.au)

Do you have an existing Broadband internet connection? Yes No

☆ The address for installation details must match the actual address for the service number. Please contact your telephone provider if you are unsure of the actual address for the service number.

Plan Options

Name of Plan Required:

Contract Period:

6 month 12 month 24 month

Monthly Fee

(excluding any excess if applicable):

Line Activation Charge:

No Modem required – have my own

4 port Ethernet modem with Wireless add \$149 *(includes 1 x Filter and free postage)*

Single port Ethernet modem add \$84 *(includes 1 x Filter and free postage)*

- Big Button Internet recognises 1000 MB as equal to 1 GB.
- \$55.00 Change to Plan fee applicable when changing the speed of the connection.
- Plan may not be downgraded during minimum contract period.

Acenet Internet Services Pty Ltd

trading as **Big Button Internet**

Phone: 1300 300 066

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7/53 Metroplex Avenue

Murarrie QLD 4172

Web: www.bigbutton.com.au

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Site Information

The following questions are to determine if your equipment is compatible with ADSL services and if any additional equipment (For example, ADSL filters) is required.

ADSL filters are required on all devices (excluding the ADSL modem) connected to the telephone line.

How many telephone numbers do you have connected to the premises? _____

How many devices are connected to the telephone line? _____

Do you run any additional service(s) on your telephone line? Yes No

If yes, details: _____ (For example, fax duet, Foxtel digital)

For additional lines, are all numbers terminated on different sockets? Yes No

Do you have any alarm or medical alert systems connected to your telephone line? Yes No

Does your computer have an Ethernet network card? Yes No

Customer Agreement

The Customer named above, hereby applies to become a subscriber to **Big Button Internet** system in accordance with the Subscriber Agreement and agrees it forms part of this application. The Subscriber Agreement is available at <http://www.bigbutton.com.au/subagree.pdf>. The Subscriber agrees to be bound by the Subscriber Agreement and to ensure all persons having access to the Big Button system using the User Name issued to the Subscriber shall also be bound by the Subscriber Agreement. All ADSL plans are for a minimum contracted 6 month period, unless bound by any other special offer or agreement as outlined within this application or elsewhere.

I understand that transferring my ADSL service to a new address or telephone number will incur disconnection fees (if within 6 months of the provision date) and reconnection fees.

I confirm I have read, understood and agree to the Company Policy as outlined within this application.

Signature: ✕ _____

Date of Authorisation: DD / MM / YY

Print Name: _____

Date of birth: DD / MM / YYYY